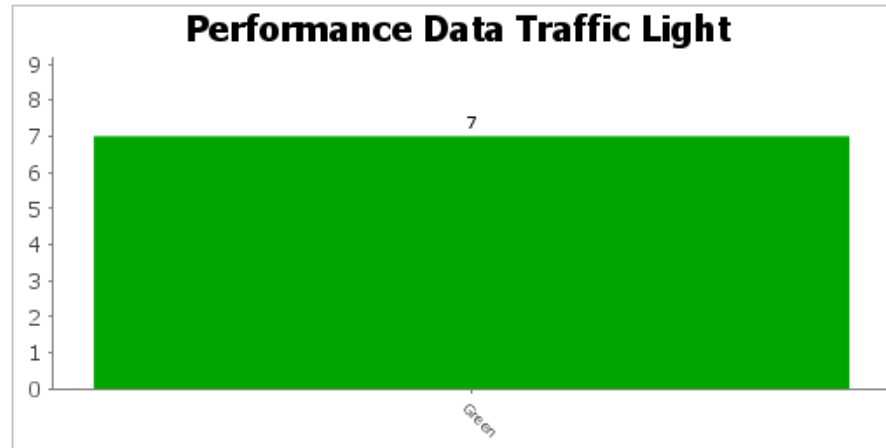
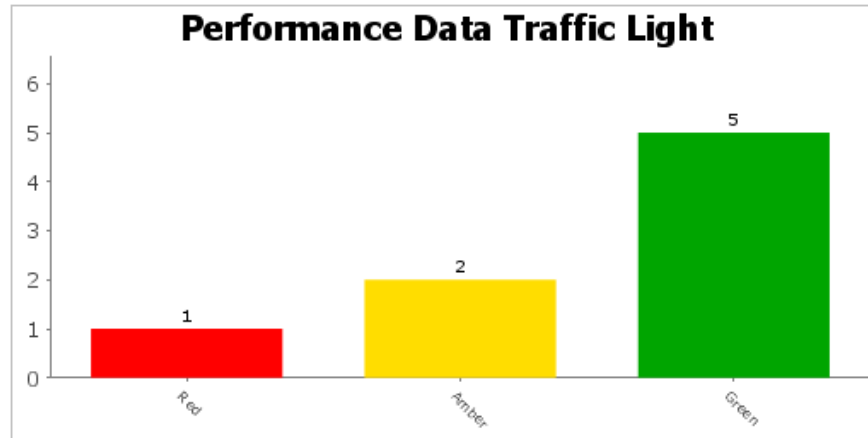


## 2012/13 Economic & Community Development Advisory Committee PI's



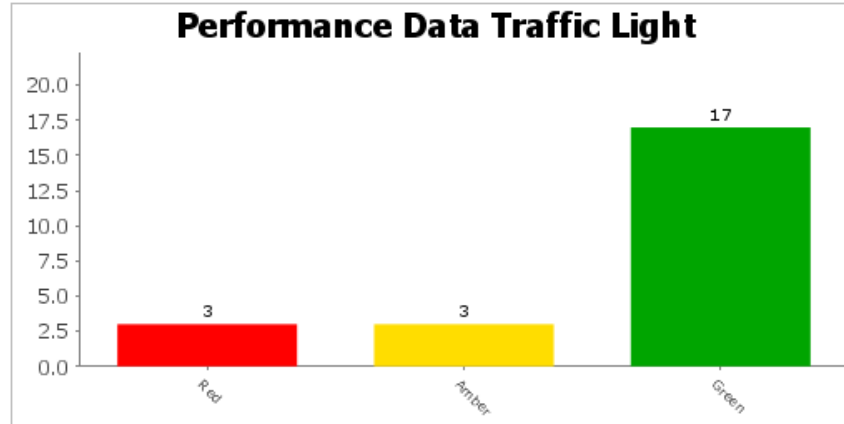
**No Red performance Indicators to report**

## 2012/13 Finance & Resources Advisory Committee PIs


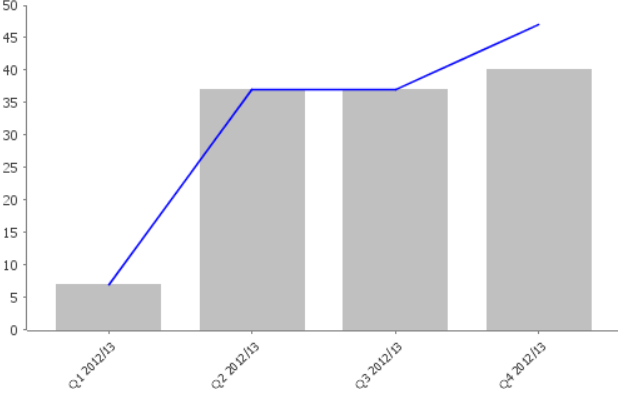

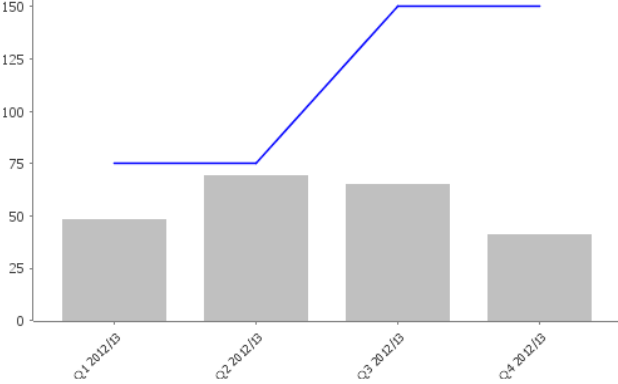


| Code       | Description                         | Year to Date Value | Year to Date Target | Status | Performance Chart | Latest Note  |
|------------|-------------------------------------|--------------------|---------------------|--------|-------------------|--|
| LPI FS 003 | Debts outstanding more than 61 days | £25,869            | £20,000             |        |                   | Debts outstanding continue to be actively pursued. The larger outstanding debts are currently with the Debt Collection Agency and proceeding through Legal recovery. The others have been issued with final reminder letters. If that is unsuccessful then they will be forwarded to the Debt Collection Agency. |

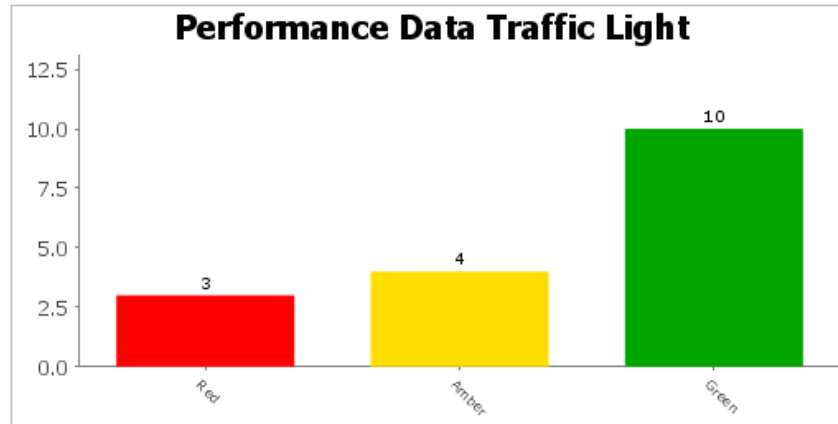
## 2012/13 Housing & Community Safety Advisory Committee PIs




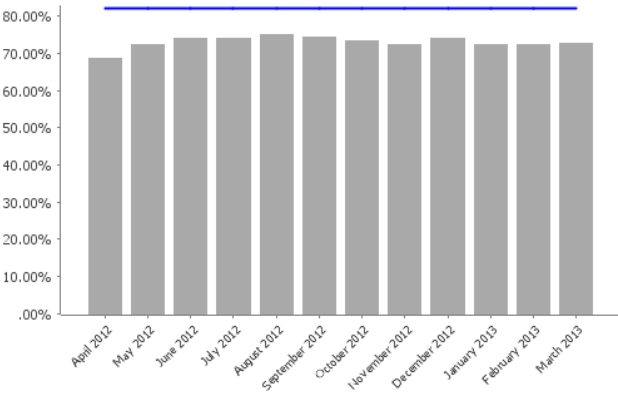
| Code       | Description  | Year to Date Value | Year to Date Target | Status | Performance Chart  | Latest Note |       |            |     |            |     |            |     |            |     |   |
|------------|--|--------------------|---------------------|--------|--|-------------|-------|------------|-----|------------|-----|------------|-----|------------|-----|---|
| LPI CD 007 | Number of domestic burglaries per 1,000 households | 9.3                | 8.0                 |        | <table border="1"> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q1 2012/13</td> <td>2.2</td> </tr> <tr> <td>Q2 2012/13</td> <td>4.2</td> </tr> <tr> <td>Q3 2012/13</td> <td>6.5</td> </tr> <tr> <td>Q4 2012/13</td> <td>9.3</td> </tr> </tbody> </table> | Quarter     | Value | Q1 2012/13 | 2.2 | Q2 2012/13 | 4.2 | Q3 2012/13 | 6.5 | Q4 2012/13 | 9.3 | <p>We have seen a significant increase in burglaries for both Q3 and Q4 which reflects a national picture. The implementation of a crime improvement plan came into effect in February 2013 with a number of initiatives targeting burglaries. The improvement plan is due for a review in June and it is hoped the effect of these initiatives will result in a fall in the numbers of burglaries in the district.</p> |
| Quarter    | Value  |                    |                     |        |  |             |       |            |     |            |     |            |     |            |     |   |
| Q1 2012/13 | 2.2  |                    |                     |        |  |             |       |            |     |            |     |            |     |            |     |   |
| Q2 2012/13 | 4.2  |                    |                     |        |  |             |       |            |     |            |     |            |     |            |     |   |
| Q3 2012/13 | 6.5  |                    |                     |        |  |             |       |            |     |            |     |            |     |            |     |   |
| Q4 2012/13 | 9.3  |                    |                     |        |  |             |       |            |     |            |     |            |     |            |     |   |


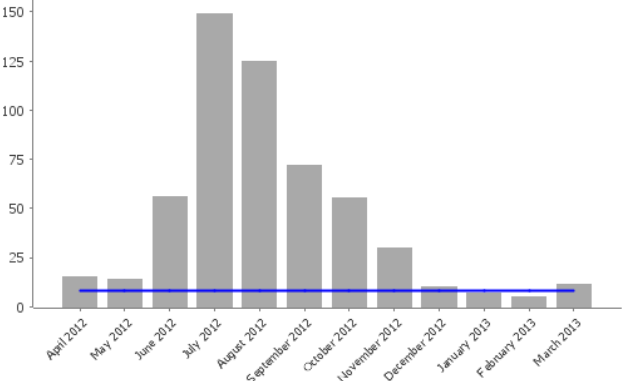
| Code       | Description  | Year to Date Value | Year to Date Target | Status  | Performance Chart   | Latest Note   |
|------------|--|--------------------|---------------------|---|---|---|
| LPI HP 002 | Number of affordable homes delivered (gross)         | 40                 | 47                  |  |   | The Council was expecting to exceed the 12/13 target of 47 with an anticipated 50 completions. However, the second phase of a Housing scheme in Edenbridge slipped by the Developers and resulted in 10 fewer units completing. These will be completed 13/14. Many issues with development can affect final targets for the Council  |
| LPI PH 001 | Number of Home Improvement Agency projects completed | 223                | 450                 |  |  | Work is underway to bring the service in house using a schedule of rates and charging fee income where appropriate. This will provide a quality of service for the applicants and achieve savings. The in house service will be reviewed after a year and it has been a very innovative course of action by staff to develop this approach when the HIA was not achieving well and under spending the budget. |

## 2012/13 Local Planning & Environment Advisory Committee Pls

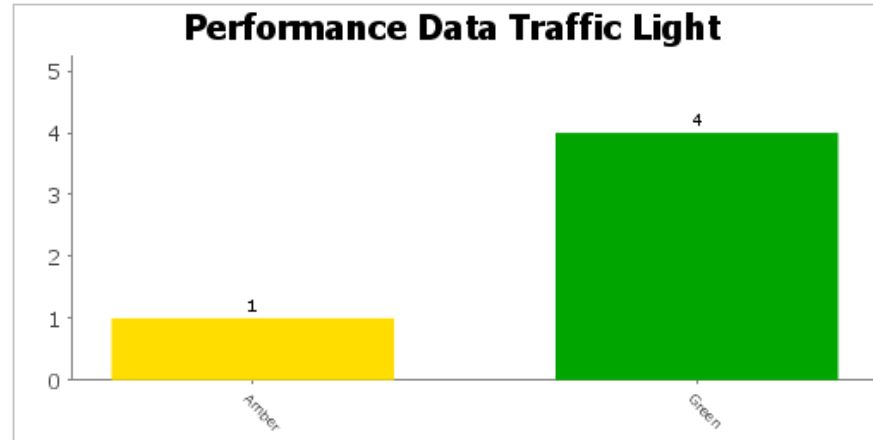


| Code        | Description   | Year to Date Value | Year to Date Target | Status | Performance Chart | Latest Note  |
|-------------|---|--------------------|---------------------|--------|-------------------|--|
| LPI DC 007a | Processing of planning applications: Major applications in 13 weeks | 64.52%             | 84.00%              |        |                   | <p>During 2012/13 the total number of major applications determined was 31 of which 20 were determined during the statutory period. Major applications can sometimes take extra time because of the complex issues they raise, including requirements for legal agreements. Among the major developments that have taken extra time this year are Marks and Spencer, Farningham Mill, Mountwood, Horizons at Brasted and revisions to the West Kent Cold Store proposals. Applicants for major developments are normally prepared to agree extensions of time to resolve issues if</p> |

| Code           | Description  | Year to Date Value | Year to Date Target | Status  | Performance Chart  | Latest Note   |                 |            |       |          |       |           |       |           |       |             |       |                |       |              |       |               |       |               |       |              |       |               |       |            |       |  |
|----------------|--|--------------------|---------------------|---|--|---|-----------------|------------|-------|----------|-------|-----------|-------|-----------|-------|-------------|-------|----------------|-------|--------------|-------|---------------|-------|---------------|-------|--------------|-------|---------------|-------|------------|-------|--|
|                |  |                    |                     |   |  | <p>the outcome is a scheme that can be permitted which is the case in the examples listed above. Nearly all the applications that exceeded the statutory period required new legal agreements or renegotiation of existing legal agreements. Although the performance is below target it is still well above the national average of 56%.</p> |                 |            |       |          |       |           |       |           |       |             |       |                |       |              |       |               |       |               |       |              |       |               |       |            |       |  |
| LPI DC 007b    | Processing of planning applications: Minor applications in 8 weeks | 72.56%             | 82.00%              |  |  <table border="1"> <caption>Monthly Performance Data (Estimated)</caption> <thead> <tr> <th>Month</th> <th>Performance (%)</th> </tr> </thead> <tbody> <tr><td>April 2012</td><td>68.00</td></tr> <tr><td>May 2012</td><td>72.00</td></tr> <tr><td>June 2012</td><td>74.00</td></tr> <tr><td>July 2012</td><td>74.00</td></tr> <tr><td>August 2012</td><td>75.00</td></tr> <tr><td>September 2012</td><td>74.00</td></tr> <tr><td>October 2012</td><td>73.00</td></tr> <tr><td>November 2012</td><td>72.00</td></tr> <tr><td>December 2012</td><td>74.00</td></tr> <tr><td>January 2013</td><td>72.00</td></tr> <tr><td>February 2013</td><td>72.00</td></tr> <tr><td>March 2013</td><td>72.56</td></tr> </tbody> </table> | Month   | Performance (%) | April 2012 | 68.00 | May 2012 | 72.00 | June 2012 | 74.00 | July 2012 | 74.00 | August 2012 | 75.00 | September 2012 | 74.00 | October 2012 | 73.00 | November 2012 | 72.00 | December 2012 | 74.00 | January 2013 | 72.00 | February 2013 | 72.00 | March 2013 | 72.56 | <p>Performance fell just into the "red zone" in March 2013 for the first time since 2010. The largest component of minor applications is residential developments of less than ten units which now have requirements to contribute to affordable housing that have to be secured through legal agreements. It has proved challenging to finalise agreements and determine these applications within the eight week target that applies to minor applications. However, Planning and Legal Services have been working to standardise as much of the necessary paperwork as possible and front load production of the agreement to avoid any unnecessary delay. Performance is showing an improvement at the start of 2013/14.</p> |
| Month          | Performance (%)  |                    |                     |   |  |   |                 |            |       |          |       |           |       |           |       |             |       |                |       |              |       |               |       |               |       |              |       |               |       |            |       |  |
| April 2012     | 68.00  |                    |                     |   |  |   |                 |            |       |          |       |           |       |           |       |             |       |                |       |              |       |               |       |               |       |              |       |               |       |            |       |  |
| May 2012       | 72.00  |                    |                     |   |  |   |                 |            |       |          |       |           |       |           |       |             |       |                |       |              |       |               |       |               |       |              |       |               |       |            |       |  |
| June 2012      | 74.00  |                    |                     |   |  |   |                 |            |       |          |       |           |       |           |       |             |       |                |       |              |       |               |       |               |       |              |       |               |       |            |       |  |
| July 2012      | 74.00  |                    |                     |   |  |   |                 |            |       |          |       |           |       |           |       |             |       |                |       |              |       |               |       |               |       |              |       |               |       |            |       |  |
| August 2012    | 75.00  |                    |                     |   |  |   |                 |            |       |          |       |           |       |           |       |             |       |                |       |              |       |               |       |               |       |              |       |               |       |            |       |  |
| September 2012 | 74.00  |                    |                     |   |  |   |                 |            |       |          |       |           |       |           |       |             |       |                |       |              |       |               |       |               |       |              |       |               |       |            |       |  |
| October 2012   | 73.00  |                    |                     |   |  |   |                 |            |       |          |       |           |       |           |       |             |       |                |       |              |       |               |       |               |       |              |       |               |       |            |       |  |
| November 2012  | 72.00  |                    |                     |   |  |   |                 |            |       |          |       |           |       |           |       |             |       |                |       |              |       |               |       |               |       |              |       |               |       |            |       |  |
| December 2012  | 74.00  |                    |                     |   |  |   |                 |            |       |          |       |           |       |           |       |             |       |                |       |              |       |               |       |               |       |              |       |               |       |            |       |  |
| January 2013   | 72.00  |                    |                     |   |  |   |                 |            |       |          |       |           |       |           |       |             |       |                |       |              |       |               |       |               |       |              |       |               |       |            |       |  |
| February 2013  | 72.00  |                    |                     |   |  |   |                 |            |       |          |       |           |       |           |       |             |       |                |       |              |       |               |       |               |       |              |       |               |       |            |       |  |
| March 2013     | 72.56  |                    |                     |   |  |   |                 |            |       |          |       |           |       |           |       |             |       |                |       |              |       |               |       |               |       |              |       |               |       |            |       |  |

| Code           | Description                              | Year to Date Value | Year to Date Target | Status  | Performance Chart  | Latest Note |       |            |    |          |    |           |    |           |     |             |     |                |    |              |    |               |    |               |    |              |    |               |   |            |    |   |
|----------------|--|--------------------|---------------------|---|--|-------------|-------|------------|----|----------|----|-----------|----|-----------|-----|-------------|-----|----------------|----|--------------|----|---------------|----|---------------|----|--------------|----|---------------|---|------------|----|---|
| LPI Waste 004  | Number of missed green waste collections | 549                | 100                 |  |  <table border="1"> <caption>Monthly Missed Green Waste Collections (Estimated)</caption> <thead> <tr> <th>Month</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>April 2012</td><td>15</td></tr> <tr><td>May 2012</td><td>15</td></tr> <tr><td>June 2012</td><td>55</td></tr> <tr><td>July 2012</td><td>150</td></tr> <tr><td>August 2012</td><td>125</td></tr> <tr><td>September 2012</td><td>70</td></tr> <tr><td>October 2012</td><td>55</td></tr> <tr><td>November 2012</td><td>30</td></tr> <tr><td>December 2012</td><td>10</td></tr> <tr><td>January 2013</td><td>10</td></tr> <tr><td>February 2013</td><td>5</td></tr> <tr><td>March 2013</td><td>10</td></tr> </tbody> </table> | Month       | Value | April 2012 | 15 | May 2012 | 15 | June 2012 | 55 | July 2012 | 150 | August 2012 | 125 | September 2012 | 70 | October 2012 | 55 | November 2012 | 30 | December 2012 | 10 | January 2013 | 10 | February 2013 | 5 | March 2013 | 10 | <p>Since mid November the interventions and improvements with the garden waste collection service had a positive impact. New crews gained a better understanding of the rounds and coupled with less use of agency staff, close supervision and the production of detailed route plans performance has been improved. It is anticipated that the actions now being fully implemented will result in this service performing to target for the future.</p> |
| Month          | Value                                    |                    |                     |   |  |             |       |            |    |          |    |           |    |           |     |             |     |                |    |              |    |               |    |               |    |              |    |               |   |            |    |   |
| April 2012     | 15                                       |                    |                     |   |  |             |       |            |    |          |    |           |    |           |     |             |     |                |    |              |    |               |    |               |    |              |    |               |   |            |    |   |
| May 2012       | 15                                       |                    |                     |   |  |             |       |            |    |          |    |           |    |           |     |             |     |                |    |              |    |               |    |               |    |              |    |               |   |            |    |   |
| June 2012      | 55                                       |                    |                     |   |  |             |       |            |    |          |    |           |    |           |     |             |     |                |    |              |    |               |    |               |    |              |    |               |   |            |    |   |
| July 2012      | 150                                      |                    |                     |   |  |             |       |            |    |          |    |           |    |           |     |             |     |                |    |              |    |               |    |               |    |              |    |               |   |            |    |   |
| August 2012    | 125                                      |                    |                     |   |  |             |       |            |    |          |    |           |    |           |     |             |     |                |    |              |    |               |    |               |    |              |    |               |   |            |    |   |
| September 2012 | 70                                       |                    |                     |   |  |             |       |            |    |          |    |           |    |           |     |             |     |                |    |              |    |               |    |               |    |              |    |               |   |            |    |   |
| October 2012   | 55                                       |                    |                     |   |  |             |       |            |    |          |    |           |    |           |     |             |     |                |    |              |    |               |    |               |    |              |    |               |   |            |    |   |
| November 2012  | 30                                       |                    |                     |   |  |             |       |            |    |          |    |           |    |           |     |             |     |                |    |              |    |               |    |               |    |              |    |               |   |            |    |   |
| December 2012  | 10                                       |                    |                     |   |  |             |       |            |    |          |    |           |    |           |     |             |     |                |    |              |    |               |    |               |    |              |    |               |   |            |    |   |
| January 2013   | 10                                       |                    |                     |   |  |             |       |            |    |          |    |           |    |           |     |             |     |                |    |              |    |               |    |               |    |              |    |               |   |            |    |   |
| February 2013  | 5  |                    |                     |   |  |             |       |            |    |          |    |           |    |           |     |             |     |                |    |              |    |               |    |               |    |              |    |               |   |            |    |   |
| March 2013     | 10                                       |                    |                     |   |  |             |       |            |    |          |    |           |    |           |     |             |     |                |    |              |    |               |    |               |    |              |    |               |   |            |    |   |

## 2012/13 Strategy & Performance Advisory Committee PIs



**No Red Performance Indicators to report**